



## SPA INFORMATION

### ARRIVAL TIME

We recommend you to respect the time of your reservation. Any delays may not guarantee you the treatment for its entire duration.

Before accessing the Wellness Center, it is mandatory take a shower **in your room** to remove makeup and/or cream residues from your body.

Please access the Spa wearing the bathrobe and flip flops that you will find in your room, along with the towel to lay on the sauna benches and on the comfortable loungers in the relaxation area.

### LENGTH OF STAY

Steam bath: maximum recommended time 15/20 minutes

Finnish sauna: maximum recommended time 10/15 minutes

Whirlpool tub: maximum recommended time 20 minutes

When leaving the cabins, we recommend to take a quick cold shower and relax in the relaxation area or in the whirlpool tubs.

The duration of the SPA path is an hour and a half.

For further information, please contact our beautician or contact the Reception by dialing 9 on the telephone located at the entrance to the Spa.

### SPA ETIQUETTE

To ensure an environment of peace and relaxation, we ask you to respect the privacy and tranquility of all guests. It is mandatory to wear a swimsuit. Smoking and the use of cell phones are also prohibited.

Please do not use the whirlpool tubs in case of wounds, abrasions, lesions or skin alterations (e.g. warts, dermatitis, mycosis).

To access the sauna and steam bath, you must be in good health and have heard the opinion of your doctor.

### AGE RESTRICTIONS

For health and safety reasons, **children under 16 are not allowed** in the Wellness Center.

### CANCELLATION POLICY

Cancellations must be made by 10:00 am on the day of the appointment.

In case of late cancellation or no show, we reserve the right to charge the full amount.

Special conditions will be apply in case of same-day bookings (after 10.00 am).